

<b>SCRUTINY COMMISSION FOR HEALTH ISSUES</b>	<b>Agenda Item No. 7</b>
<b>22 JANUARY 2014</b>	<b>Public Report</b>

## **Report of the Executive Director of Adult Social Care and Health and Wellbeing**

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## **TRANSFORMING DAY OPPORTUNITIES FOR ADULTS UNDER 65**

### **1. PURPOSE**

1.1 This report is to consult with the Commission regarding the Transformation of Day Opportunities for Adults under 65.

### **2. RECOMMENDATIONS**

2.1 The Commission is asked to note the report.

### **3. LINKS TO THE SUSTAINABLE COMMUNITY STRATEGY**

3.1 This report links to the SCS priority:

- Creating Opportunities – tackling inequalities
- Creating Strong and Supportive Communities – empowering local communities

3.2 What National Indicators does the report help to achieve?

I. Number of adults, older people and carers receiving self-directed support in the year to 31 March as a percentage of all clients receiving community based services and carers receiving carer specific services.

Peterborough achieved 44% of people receiving self-directed support in the year 2012/13 compared to our comparator group of authorities of 54% and the national average of 55.6% which is what Peterborough City Council's aims to achieve.

II. Number of adults, older people and carers receiving self-directed support via a direct payment in the year to 31 March as a percentage of all clients receiving community based services and carers receiving carer specific services.

Peterborough achieved 10% of people receiving self-directed support via a direct

payment in the year 2012/13 compared to our comparator group of authorities of 14.6% and the national average of 16.4% which is what Peterborough City Council's target is to achieve.

III. Number of adults with learning disabilities with paid employment  
Peterborough has 7.2% of people with learning disabilities in paid employment which is the same as the national average and better than the comparator group of authorities.

Peterborough City Council is in 6th position out of 15 better than the comparator group average of 6.3%, our target is to achieve 8% which will take Peterborough in to the top quartile.

#### **4. BACKGROUND**

- 4.1 Following the Scrutiny report presented on the 19<sup>th</sup> September 2013 a Cabinet paper was presented on the 16<sup>th</sup> December 2013 with the recommendations to go out for consultation on the proposals transforming day opportunities for younger adults. The vision in undertaking this consultation is to offer personalised support that maximises an individual's opportunities for independence and control over their life. The intention is that people are seen as individuals and not as passive recipients of care who are 'disabled' by society's attitude towards them.
- 4.2 Peterborough City Council currently spends more of its gross budget on services for adults with a learning disability than other similar authorities.
- 4.3 The purpose of our review has been to check whether the support we offer is tailored to meet individual need. This review was started because national indicators showed that Peterborough is 10 per cent behind regionally and 12 per cent behind nationally in providing this type of support.
- 4.4 The Council currently runs three day centres and pays for people to attend day centres run by other organisations, including health, across Peterborough. These centres are only open five-days-a week, on average from 9am till 4pm. They offer mainly personal care and leisure-based activities often provided in an institutional setting.
- 4.5 The current day centres no longer conform to the requirements of a modernised service. The Council also wishes to respond to the needs and wishes of the people who use the services, to whom we have been talking for the past six months. We have listened to what they have said they wanted when creating a new style of service. In summary, that feedback was that the Council should put its customers in the driving seat of all decisions that could affect their lives.
- 4.6 The aim is for people to live independently and /or develop independent living skills such as going to work (paid, supported employment or voluntary work) travelling on public transport, or attending events in their community such as going swimming, to the library or other recreational or cultural activities.
- 4.7 In Peterborough, there has been more of an emphasis, than in other areas of the country, on traditional methods of supporting people with physical and learning disabilities by simply offering residential care, traditional day centres and nursing care rather than helping those people become more active members of their community.
- 4.8 Our vision is to offer support that maximises people's opportunities for independence

as much as possible. We want people to have control of their own lives, not be passive recipients of care who are 'disabled' by society's attitude towards them.

- 4.9 We want people to live independently and / or develop independent living skills such as going to work (paid, supported employment or voluntary work). In Peterborough people still use traditional models of care and support such as residential care, traditional
- 4.10 We are consulting on the new strategy for delivering Transformation to Day Opportunities.
- This strategy means investing in employment services, training and skills for independent living, not leisure activities provided by the Council.
  - This strategy means that we no longer provide or rely on a traditional building-based services either in-house or through commissioned services.
  - This strategy means that we no longer assume that the right way to manage this kind of support is via an in-house, Council run team. We are actively exploring new entities and organizations that can provide these new models of care e.g. social enterprises, mutual, user led organisations etc.

**4.11 Proposal 1: Investing more in Reablement and Transitional Support to help people gain employment and skills for living.**

This means every person with a disability who is eligible for adult social care services will be given the opportunity to access Reablement and Transitional Support which will develop:

- independent living skills such as healthy living,
- employment skills,
- managing money,
- confidence building skills
- opportunities to access further employment-related services as part of their individual support plan. There will be clear and measurable outcomes as part of these plans that focus on attaining goals that have a positive impact on people's lives.

**4.12 Proposal 2: Redesign how the current service operates and reinvest in support that prevent people from needing Adult Social Care and maintain their independence in the community**

This means that the entire way day services are offered in the city is subject to change. Following on from six months of engagement activities with people who use the services and their parents and carers, we have listened to what people think is missing from the city to help them be more independent as well as some of the barriers they have faced to achieving independence.

**4.13 Proposal 3: Redesign how people's future opportunities are governed and managed**

This means looking at whether future services should be run by the Council or whether they would be more effective, if they were run as an organisation outside the Council led by staff and people who use the services.

Additionally, the future services should link better with Children's Services and will do

so by being more involved in what young people want for their future right at the beginning of what is known as 'their transitions phase' at age 14.

This will include working with individuals, parents and carers to find a solution to each person's travel needs, e.g. flexible working, independent travel training, car sharing, etc. Each person will have different needs to get to activities and or to their employment. More travel training may be made available in supporting greater independence where appropriate and better utilisation of existing resources such as mobility vehicles and bus passes to get around the city. Deciding on the location of any new venues for activities or employment will be very important to ensure they can be easily reached via public transport or other means.

## **5. KEY ISSUES**

- 5.1 Ensuring effective engagement through the consultation period with all the stakeholders is undertaken and appropriate consideration is given to facilitate meaningful discussion which will help shape the future model within the principles of personalisation.
- 5.2 The impact of transformation for vulnerable people who do not cope with change well. This will need to be managed effectively with support from care planners and the care management team.
- 5.3 Lack of local capacity and community support. The development of local Asset Based Coordination and Community Connectors, working with existing providers and the recently commission home care contract providers will provide capacity and assist in reshaping the market place.
- 5.4 Culture change within the council and the wider market place in managing expectations around transformation for users and carers. Continue coproduction and engagement with all stakeholders throughout change.

## **6. IMPLICATIONS**

- 6.1 Financial Implications  
Through improved management, greater governance and better value for money of the independent sector and health-managed contracts, there are expected to be savings associated with this project in the region of £400k pa for 2014/15.
- 6.2 Legal and procurement:  
Discussions have taken place with procurement and legal services concerning how the changes that are contained in and may result from the consultation can be successfully achieved. Further work will be undertaken on the proposals as they crystallize from the consultation exercise itself and these will be presented to Cabinet as part of a future report.

In relation to the consultation itself, the Council is under a legal duty where it considers it appropriate to consult to go about that in a particular way and this is set out in section 138 of the Local Government and Public Involvement in Health Act 2007. In any event, there are four underlying obligations that the Council is required to follow in undertaking any consultation. These obligations are that:

- a. Consultation must be at a time when proposals are at a formative stage;

- b. The proposer must give sufficient reasons for its proposals to allow consultees to understand them and respond to them properly;
  - c. Consulters must give sufficient time for responses to be made and considered: and
- Responses must be conscientiously taken into account in finalising the decision.

These elements have been factored in both the documentation and proposed process and particularly when the proposals may include the closure of day centres, and these obligations are taken very seriously.

6.3 Corporate Priorities: Environment Capital: no implications

6.4 Crime and Disorder / Community Safety: no implications

6.5 Discrimination and Equality:

Peterborough City Council must consider and comply with the Equality Act 2010, and when making decisions of a strategic nature about how it exercises its functions and must have due regard to the desirability of exercising its functions in a way that designed to reduce the inequalities of outcomes. The Council has considered the possible impact of the proposals as set out in the consultation document and has carried out an Equality Impact Assessment which has provided an analysis of all the potential effects and possible impacts on the relevant community. The conclusions of the Equality Impact Assessment has led to the proposed consultation. The Council is therefore seeking to ensure it complies with the Act. Equality issues will also be considered prior to a final decision being taken.

6.6 Human Resources:

There will be implications for staff, which may include:

- a) changes to staff numbers
- b) changes to work activities which will impact JD's and contracts
- c) changes of employer if there is a change in governance model in phase 2

When formal proposals to change the service have been developed a formal period of consultation with staff will take place in accordance with legislation and policy. Views and comments on the proposals will be welcomed and considered. Responses to views and comments will be provided at the end of the consultation period. No decisions will be made or any action taken until the period of consultation is completed.

6.7 ICT: no implications

6.8 Property:

It is likely that there will be a change to the property portfolio. Early engagement has taken place with strategic property and other ASC transformation workstreams, and this will continue as options become more refined.

## 7. **CONSULTATION**

7.1 A full consultation exercise commenced on 6 January 2014 and runs through until 3 March 2014. Full details of the dates and events can be found in Appendix 1.

## **8. NEXT STEPS**

- 8.1 The outcome of the consultation will be reported back to Cabinet in March 2014.

## **9. BACKGROUND DOCUMENTS**

- 9.1 Used to prepare this report, in accordance with the Local Government (Access to Information) Act 1985)

Department of Health Summary Report 2009/10 – Personalisation Valuing People Now

[https://www.gov.uk/government/uploads/system/uploads/attachment\\_data/file/215891/dh\\_122387.pdf](https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/215891/dh_122387.pdf)

Department of Health Report 2009 – Valuing People Now

<http://www.dwp.gov.uk/docs/dla-reform-andover-and-district-mencap-appendix-3.pdf>

## **10. APPENDICES**

- 10.1 Appendix A: Consultation Paper and Survey Transforming Day Opportunities for Adults Under 65
- 10.2 Appendix B: Cabinet Paper Transforming Day Opportunities for Adults Under 65